# Infinite Campus New Payment Processing Vendor



Dear Parent/Guardian,

The WPSD student information system, Infinite Campus, announced recently that it is switching payment processors for all online payment functions in the Campus Portal. This changeover is effective July 1, 2021 and will have minimal impact to you. However, any payment methods you've set up for your credit cards or eCheck accounts will be deleted to ensure the security and confidentiality of your data. <u>Please update your payment methods in the Parent Portal</u>.

Any Recurring Payments you may have set up (if you intend to continue making payments this way), will also need to be updated to use the new payment methods you create. There are no other changes in the way you will experience online payments. The instructions below will walk you through the process of setting up your payment methods and updating your recurring payments.

This change will improve financial reporting efficiency for the District, as well as the support experienced by District staff when researching reported issues.

## **Add Payment Methods**

If you need assistance adding payment methods, please follow these instructions.

### **Add Recurring Payments**

If you need assistance with recurring payments, please view these instructions.

#### Make a payment

If you need assistance making a payment, please follow these instructions:

- Fee Payment
- Recurring Payment
- Optional Payment

### **Questions & Technical Assistance**

Account questions: email <u>accounting@wpsdk12.org</u>
Technical Assistance: email <u>tech@wpsdk12.org</u>